

Current Term for survey	Definition- taken from Roadmap to the Ideal Crisis System	Dashboard Term	LicCert Rule (Current)	ODM Crosswalk Billing Codes
Crisis call centers	<p>Call center or crisis line: A direct-service telephone line that is answered 24/7 by staff that has been trained to work with individuals in urgent and emergent crisis and can connect individuals to needed resources and help support problem solving and coping skills. Warmline or helpline: A direct service in which trained peers or volunteers provide support via telephone during specified hours of operation. These lines are used for non-emergent situations, such as loneliness, anxiety or need for support, that could potentially worsen to an emergency if not addressed.</p>	24-Hour Crisis Hotline/Textline; Warm Lines	<p>CBHC Certificate 5122-26 with following certified Services:            BH Hotline 5122-29-08            Peer Support Services 5122-29-15</p>	
Mobile crisis teams	<p>Mobile crisis services: Teams consisting of behavioral health specialists, usually professionals and peers, who can be deployed rapidly to meet an individual experiencing a crisis at their location in the community. These teams perform psychiatric assessments, de-escalate crises, determine next steps in an individual's treatment and connect the individual in crisis to needed services in the community. Mobile crisis workers may be deployed independently and/or work as co-responder teams with law enforcement, emergency medical services or other first responders</p>	Mobile Crisis Team/ Children Mobile Response Stabilization	<p>CBHC Certificate 5122-26 with following certified services:            General Services 5122-29-03            Crisis Intervention 5122-29-10            Referral and Information 5122-29-22            SUD Case mgmt. 5122-29-13            Peer Support Svcs 5122-29-15            Community Psychiatric Supportive Tx 5122-29-17            Therapeutic behavioral svcs &amp; Psychosocial Rehabilitation 5122-29-18</p>	

			<u>Youth Specific</u> Mobile Response & Stabilization Service 51-29-14 (MRSS requires provider to also be certified in General Services 5122-29-03 SUD Case mgmt. 5122-29-13 Peer Support Svcs 5122-29-15 Community Psychiatric Supportive Tx 5122-29-17 Therapeutic behavioral svcs & Psychosocial Rehabilitation 5122-29-18	
Crisis residential services	Residential crisis services: Provide a few days up to two weeks of 24-hour crisis intervention and monitoring for individuals in acute behavioral health crisis who cannot be served as outpatients but do not require inpatient psychiatric services. Services provided include 24-hour supervision, assessment and treatment of symptoms, individual and group therapeutic services, social services and referrals and handoffs to community resources. Different terms are used, such as crisis stabilization unit, crisis residential unit and crisis respite services, depending on the level of medical/nursing involvement and service intensity.	Short-Term Acute Residential Treatment	CBHC certificate 5122-26 with following certified services: General Services 5122-29-03 Peer Support Svcs 5122-29-15 Community Psychiatric Supportive Tx 5122-29-17 Therapeutic behavioral svcs & Psychosocial Rehabilitation 5122-29-18	

			<p><u>SUD Specific</u>  (Adults) Residential, Withdrawal, and inpatient SUD 5122-29-09  (Youth) SUD qualified residential treatment program (QRTP) for youth 51-22-29-09.1  SUD Case mgmt. 5122-29-13</p> <p><u>MH Specific requires a Residential Class 1 License plus CBHC certificate</u>  (ADULT) Residential Class 1 license with (YOUTH) QRTP 5122-30-32</p>	
23-hour Crisis Observation	Extended (23-hour/48-hour) crisis observation: Provide up to 23 or 48 consecutive hours of direct and usually intensive supervised care in order to help individuals in acute crisis with either unclear or transient situations to have more thorough assessments and potentially resolve the crisis to avoid unnecessary hospitalization. Services provided include 24-hour observation and supervision, assessment and treatment of symptoms and referrals to appropriate community resources.	23-Hour Observation Level of Care	CBHC Certificate 5122-26 with following certified services: General Services 5122-29-03 Crisis Intervention 5122-29-10 Referral and Information 5122-29-12 Peer Support Svcs 5122-29-15	

			<p>Community Psychiatric Supportive Tx 5122-29-17 Therapeutic behavioral svcs &amp; Psychosocial Rehabilitation 5122-29-18</p> <p><u>SUD Specific</u> Residential, withdrawal, and inpatient SUD 5122-29-09 SUD Case Mgmt 5122-29-13</p>	
Crisis Stabilization Center	<p>Crisis hub or crisis center: Also called crisis access centers or crisis resource centers. These centers are licensed and provide an array of 24/7 behavioral health crisis services in one location, including assessment, treatment, stabilization and referrals to appropriate community resources and follow-up care and often serve as a point of coordination for all the crisis services in the continuum for all age groups and populations.</p>	Crisis Stabilization Unit	<p><b>Same as Crisis Residential Services requirements listed above</b></p> <p><b>If providing 23 obs crisis @ the CSU will need to include the guidelines for 23 hour crisis observation as listed above</b></p>	
Inpatient Crisis psychiatric services	<p>Inpatient psychiatric care: inpatient hospital-based psychiatric treatment in general hospital or freestanding psychiatric hospital settings, designed for individuals whose acute exacerbation of psychiatric symptoms render them unable to cope safely in the community and are too severe to be managed at a lower level of care. Services provided include a secure setting, 24-hour medical and nursing</p>	Level 1 Acute Care Psychiatric Inpatient	<p>Private Psychiatric Hospital 5122-14 Youth or Adult</p> <p>(Youth) CBHC Certificate, deemed/national accreditation, Psychiatric Residential</p>	

	management, 24-hour observation and supervision, intensive assessment and treatment of symptoms, both individual and group therapeutic services, social services and development of a plan to transition the individual back into the community		Treatment Facility (PRTF) PLUS Residential Class 1 License	
Urgent care crisis services	Walk-in behavioral health urgent care services are conceptually equivalent to medical urgent care services. Behavioral health urgent care provides a valuable cost-effective alternative to ER utilization for behavioral health crises, just as medical urgent care provides similar value for diverting individuals with urgent but non-emergent medical needs. Behavioral health walk-in urgent care can provide easy access to a crisis response that does not initially require intensive or secure intervention. Individuals and families can access these services on their own, in convenient locations in the community or be directed to urgent care centers by the call center or crisis line (when that option is more appropriate than mobile crisis).	n/a	CBHC Certificate 5122-26 with following certified services: General Services 5122-29-03 Crisis Intervention 5122-29-10 Referral and Information 5122-29-12 Peer Support Svcs 5122-29-15	
Withdrawal management	Withdrawal management, or medical detoxification safely manages the acute physical symptoms of withdrawal associated with stopping drug use. The goal of withdrawal management is to enable a person to stop taking the addictive substance as quickly and safely as possible.	Detoxification Services	CBHC Certificate with certified services Residential, withdrawal mgmt., and inpatient SUD 5122-29-09 (Youth) 5122-29-09.1 Q RTP SUD Case Mgmt 5122-29-13  Ambulatory withdrawal mgmt. - outpatient or less than 23 hour obs. – CBHC Certificate	

			5122-26 with following certified services: General Services 5122-29-03	
SUD Crisis Residential	<p><b>Adult SUD Residential Crisis Services</b> (ASAM Level 3 Withdrawal Management): ASAM 3.7: Medically Monitored**, ASAM 3.2: Socially supported**, Option to consider: Sobering Center</p> <p><b>Adolescent SUD Residential Crisis Services</b> (ASAM Level 3 WDM): ASAM 3.7: Medically Monitored**, ASAM 3.2: Socially supported**</p>	n/a	CBHC Certificate with certified services Residential, withdrawal mgmt., and inpatient SUD 5122-29-09 (Youth 5122-20-09.1) SUD Case Mgmt 5122-29-13 General Services 5122-29-03 (to cover dual disorder)	
Crisis Respite	Respite services: Residential crisis services in a home-like environment. Some respite centers are peer-based with substantial peer support as the primary intervention.	Peer Respite Services; Children's Respite Services	<b>Same as Crisis Residential Services, or Crisis Stabilization Unit or 23 Hour crisis observation requirements listed above depending upon length of stay</b>	
Other		Crisis Intervention Teams Peer Crisis Support/Peer Navigator	<u>Peer Crisis Support/Peer Navigator</u> CBHC certificate 5122-26 with certified services Peer Support Svcs 5122-29-15 General Services 5122-29-03	

			<p>Crisis Intervention 5122-29-10 Referral and Information 5122-29- 12</p> <p><u>Crisis Intervention Team (CIT)</u> Same as Mobile Crisis Teams listed above</p>	
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