



**2026 Ohio Council Compliance & Quality Conference - Day 1**  
**The Ohioan – Lewis Center, Ohio**  
Tuesday April 14<sup>th</sup>, 2026

**Description:** As regulations, quality standards, and payer requirements continue to evolve, behavioral health organizations must remain proactive in their compliance and quality efforts. The Ohio Council’s two-day, in-person Compliance and Quality Conference will cover key administrative and clinical topics including audit readiness, documentation standards, confidentiality requirements, SB 138 contracting updates, cybersecurity, telehealth, AI and emerging technology, and patient experience considerations. The Ohio Council of Behavioral Health & Family Services Providers is an approved provider for Ohio Counselors, Social Workers, and Marriage and Family Therapists (Provider #RCS058802), Chemical Dependency Professionals (Provider #50-18966), and Psychologists (Provider #310951018). Day 1 of the conference provides 6 continuing education units, including 6 hours that meet ethics requirements.

**Training objectives:**

- Participants will be able to identify key audit risk areas, including state program integrity priorities and common findings, documentation standards, and evaluate strategies to improve organizational audit readiness.
- Participants will be able to identify federal confidentiality requirements under HIPAA and 42 CFR Part 2 and outline practical steps to strengthen cybersecurity protections within behavioral health practice settings.

**Day 1 Agenda**

9:00 – 9:15	Opening Remarks / Introductions
9:15 – 10:15	<b><u>Ohio Medicaid Program Integrity (1 hour of ethics)</u></b> - This session will provide an overview of current program integrity priorities and oversight activities within Ohio Medicaid. Providers will gain insight into how ODM approaches program integrity. This session will highlight common compliance issues identified through audits and investigations, recent trends in provider oversight, and steps organizations can take to strengthen internal compliance and reduce risk.  Presenter: Jeff Corzine, Chief, Bureau of Program Integrity, Ohio Department of Medicaid
10:15 – 10:30	Break

- 10:30 – 12:00 **“We’re Fine.” The Most Dangerous Phrase in Behavioral Health Compliance (1.5 hours of ethics)** - This session will examine the gap between feeling compliant and being truly audit-defensible, highlighting common operational weaknesses that signal risk to payers and regulators. Participants will learn where internal oversight frequently breaks down and what organizations should address now to prevent costly findings later.
- Presenter: Sonda Kunzi, CPC - CEO, Coding Advantage
- 12:00 – 1:15 Lunch
- 1:15 – 2:45 **Best Practices for Handling Payer Audits (1.5 hours of ethics)** - This session will provide behavioral health providers with an overview of the Medicaid and managed care audit landscape in Ohio. Participants will gain insight into common audit triggers, effective strategies for responding to record requests, and practical approaches for disputing repayment demands. The session will also highlight best practices for addressing compliance issues, managing overpayment requests, and strengthening organizational readiness to minimize risk during payer audits.
- Presenter: Liam Gruz, Esq. and Jordan Kulbarsh, Esq., Vorys, Sater, Seymour and Pease LLP
- 2:45 – 3:00 Break
- 3:00 – 4:00 **Cybersecurity & Data Breach Response (1 hour of ethics)** - This session will provide an overview of key cybersecurity risks facing behavioral health organizations and the steps providers can take to protect sensitive patient information. Participants will learn best practices for preventing data breaches, responding effectively if a breach occurs, and meeting applicable privacy and security requirements under Health Insurance Portability and Accountability Act (HIPAA). Practical guidance will help organizations strengthen their security posture and prepare for incident response.
- Presenters: Chris Ingram, Esq., Vorys
- 4:00 – 5:00 **Confidentiality, HIPAA & 42 CFR Part 2 (1 hour of ethics)** - This session will review critical confidentiality requirements under HIPAA and 42 CFR Part 2, focusing on the unique privacy protections for behavioral health and substance use disorder records. Participants will learn practical strategies for maintaining compliance, managing patient information securely, and understanding recent changes.
- Presenters: Liam Gruz, Esq. and Nikkia Knudsen, Esq., Vorys